

Thank you for supporting the Historic Holmes Theatre!

Box office: 218-844-SHOW (7469)

Email: boxoffice@dlccc.org

Ticket prices and fees.

All shows with a full-priced ticket over \$10 are subject to a \$2.00 per ticket processing fee. **All ticket sales are final** with no refunds, exchanges, or price adjustments.

We offer a 10% discount for group sales of 10 tickets or more! Discounted tickets cannot be purchased online; please contact the box office at 218-844-7469 or email boxoffice@dlccc.org to purchase group tickets or redeem gift cards or ticket vouchers.

Gift Cards

Historic Holmes Theatre/DLCCC gift cards make a great gift and can be used in either the Holmes Theatre or The Center Fitness and Aquatics! Gift cards may be purchased by visiting the box office or by calling 218-844-7469. Tickets purchased with gift cards cannot be purchased online, please see the box office to redeem.

Accessibility

The Historic Holmes Theatre is committed to making the arts accessible to all.

When ordering tickets, please notify the Box Office of any accommodation you may need. Wheelchair-accessible seating is available on both the main floor of the theatre and the balcony; companion seats are available. Each floor of the building is accessible by elevator, and ADA-compliant restrooms are available on each floor as well. Assisted Listening Devices are available; please see an usher to check one out. If you will be attending with a service animal, please notify the Box Office in advance so that the best accommodations can be provided for you and your service animal.

Children

Children are welcome and encouraged to enjoy performances at the Holmes Theatre. In some cases, a suggested age range may be listed on our website. *Everyone entering the theatre must have a ticket.* For the comfort and enjoyment of all guests, patrons who are disruptive may be asked to leave the theatre.

Missed Performances

There is no refund for missed performances. All sales are final. If you are unable to use your tickets, they may be donated to the Box Office prior to the performance in exchange for a charitable donation receipt.

Fees

All shows with full-priced tickets over \$10 at the Historic Holmes Theatre, whether purchased online, over the phone, or in-person, are subject to a service fee of \$2.00 per sale item. This fee applies to reduced-price student tickets on shows with full-priced tickets over \$10. For example, if a show has an adult ticket of \$15, the \$2 fee would apply to the reduced student ticket as well. This fee is used to help offset the costs of processing transactions.

Refunds

All sales are final, there are no refunds on tickets purchased. Please make sure that you have chosen the correct date, time, and ticket type **before** paying for the tickets.

Mobile Tickets

You may choose to have your tickets emailed to you. These will be attached, with your receipt, as a PDF, and may come from: no-reply@csstix.com, no-reply@historicholmestheatre.csstix.com, or Historic Holmes Theatre, depending on your email servicer. You must present your tickets to an usher for entry to the theatre, whether they are paper tickets from the box office or mobile tickets. If you aren't able to find your tickets, check your junk mail folder. If you still can't find them, please call our box office at 218-844-7469.

Late Seating or Re-entry

In most cases If you arrive late or wish to re-enter after a show has started, an usher will allow you into the theatre during a break in the action. To minimize distractions, you may be seated in a space other than your assigned seat. Please remember that the audience is visible to the performers and entering late or leaving and re-entering can be distracting for both the performers and other audience members. In some cases the performers prohibit late seating as well as re-entry after leaving. Please understand that we may be contractually obligated to enforce this policy.

Electronic Devices

Phones and other devices must be silenced during the performance. Please be considerate of those around you and refrain from using your phone during the performance. **Flash photography is not permitted at any time in our space.** Some artists and performances, especially theatrical performances, prohibit the taking of any pictures or video. Please understand that we may be contractually obligated to enforce this policy and may instruct you to put away your device. If use of electronic devices becomes distracting for other audience members (obstructing views, creating audible distractions, bright lights, etc.), we reserve the right to instruct you to put away your device, and if the problem persists, remove you from the show with no ticket refund.

In case of inclement weather

Weather in our state can change quickly. All performances will go on as planned unless the artist is delayed due to weather-induced travel cancellations, in which case every effort will be made to reschedule the performance. **Due to contracts with performers, we are unable to issue refunds or exchanges if the show is performed as usual.** If you are unable to use your tickets, they may be donated to the Box Office in exchange for a charitable donation receipt.

Third Party Transactions – eBay, Craigslist, Facebook Marketplace, etc.

The Holmes Strongly recommends that all tickets be purchased only from the Holmes Theatre (in person, over the phone at 218-844-7469, or at DLCCC.org). The Holmes is not responsible for the validity of tickets, or prices paid, for items purchased through third-party sources. The Holmes reserves the right to reject tickets purchased from third-party sources which are any tickets which, in the Holmes' sole opinion, were purchased with the intent of selling the ticket at a price higher than what The Holmes charges. The Holmes reserves the right to cancel any voucher (including tickets issued as the result of redeeming a voucher) if it is determined, at the Holmes' sole opinion, that the voucher was resold. The Holmes will not refund any monies paid to third-party brokers or for any tickets not purchased directly from the Holmes.